



AXIATel

Quick Start Guide

AXIATel Encrypted Smartphone

AXIATel NEOS X2

Stay Private.
Stay Connected.

Powered by AXIATel Secure OS



AXIATel provides a global connection in the palm of your hand, and using your new AXIATel NEOS X2 is easy. This guide will help you set up your new encrypted AXIATel Smartphone, and activate it for the first time.

AXIATel Protects Your Digital Assets

Your AXIATel NEOS X2 Smartphone has been engineered for maximum security and user privacy, and is fully encrypted, offering full anonymity, thanks to the proprietary AXIATel Secure OS.

With AXIATel, your digital assets and personal information is never collected, shared or sold to outside sources or 3rd parties. Your device is completely independent does not need to communicate with Google, Microsoft or other backend systems to:

Provide OS updates

Provide app updates

Sync time zones

Get location services

Provide Receive push notifications from other apps updates

Your AXIATel NEOS X2 Smartphone is free of centralized and monopolized technology, and is also a private and ad-free experience. AXIATel Secure OS is void of bloatware, which is normally used to track you and share information to the backend about your behaviour (your location, apps you use, activity patterns, etc.).

As soon as you set up your login, via scan or pin, your secure and private AXIATel experience will begin.

Welcome to AXIATel

Let's get started! Here what you need to know:

01



Your AXIATel NEOS X2 Smartphone is powered by AXIATel Secure OS, a custom, privacy-focused mobile operating system that provides unparalleled levels of encryption and security.

02



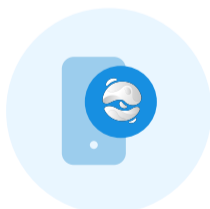
It also functions just like a regular smartphone, with added benefits. This guide will help you set up your AXIATel NEOS X2 Smartphone device for the first time.

03



When setting up your new AXIATel NEOS X2, please ensure you have an internet (Wi-Fi) connection, and that your phone has at least 33% battery charge.

04



Activate your AXIATel SIM card by visiting [AXIATel.co](https://www.axiatel.co) and logging into the user center, then accessing Account Management.

What's in the AXIATel box?

Your AXIATel NEOS X2 Smartphone comes with all essentials you need to start your private experience off right.

Every box includes:



AXIATel NEOS X2 Smartphone device



USB cable type-C



International traveller 20w fast charger



Grip enhancing phone case



SIM ejector tool



An additional screen privacy protector, including dry and wet wipes.

Protect your screen

Each AXIATel NEOS X2 Smartphone comes with a pre-applied protector that helps you to prevent screen scratches. The pre-applied screen will not prevent screen cracks from physical damage.

To protect the screen against physical damage, make sure to apply the screen protector. To do so, follow these steps:



01

First, remove the thin pre-applied screen protector.



02

Next, use the wet wipe to clean the surface.



03

Use the dry wipe after to ensure no moisture remains on the surface.



04

You can apply your new screen protector.

Aside from providing strong physical protection for your screen, the screen protector will also enhance your privacy by restricting visual access to bystanders, ensuring that only you are able to see what's on your screen while in use.

Getting started

01

Account username and password and activation.

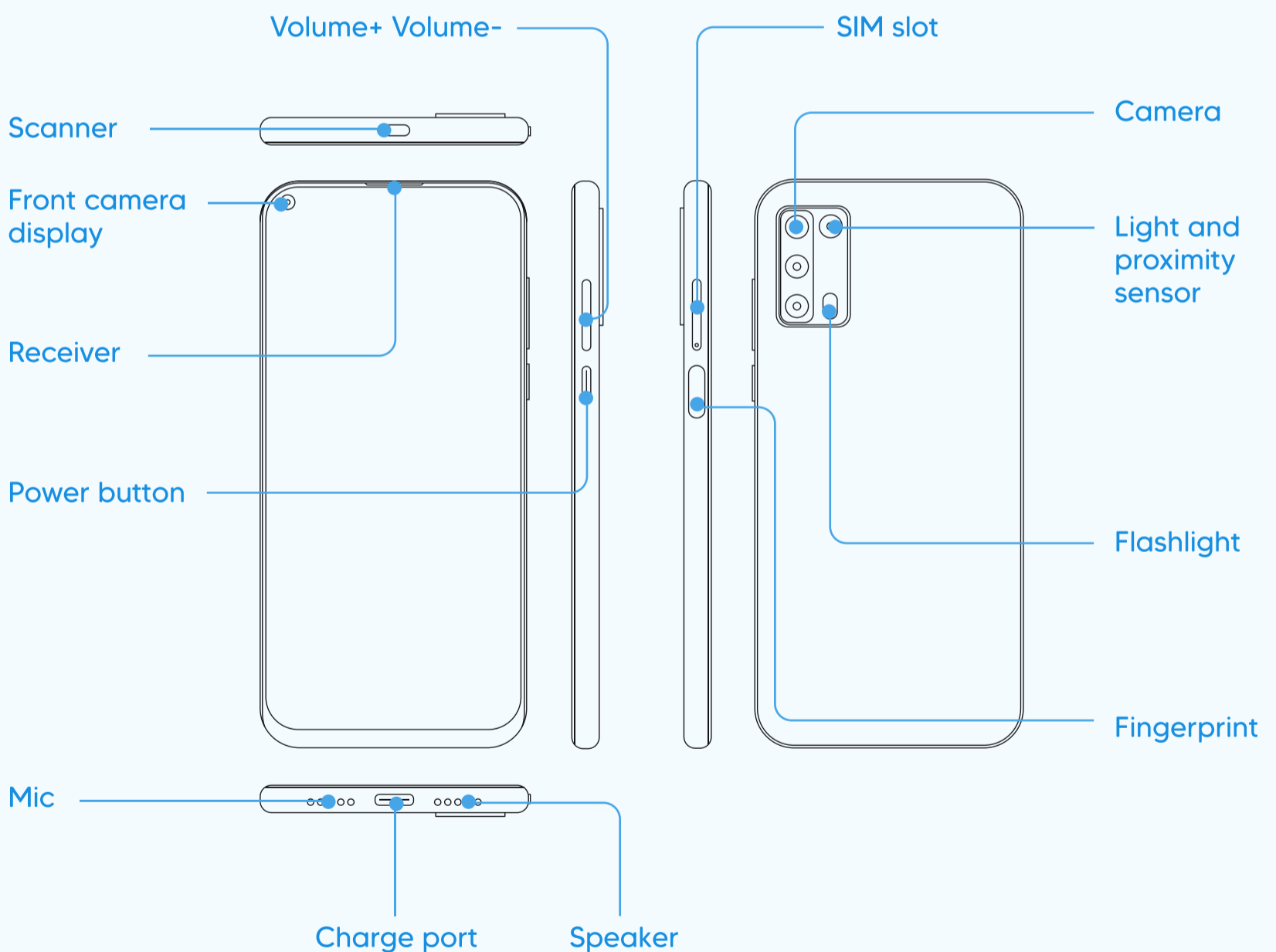
02

Activate Network & internet connection.

03

Plug in your phone and ensure you have at least 33% battery charge.

Device layout

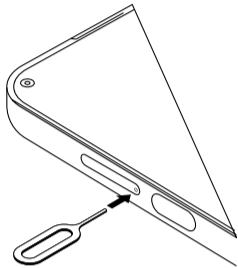


SIM card installation

Your AXIATel NEOS X2 Smartphone comes complete with two SIM card slots. You can use multiple SIM cards of your choosing at any time, including your AXIATel SIM card.

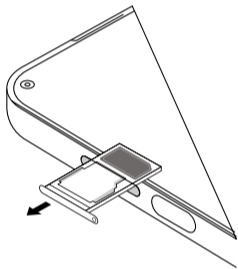
Here's how to get started:

01



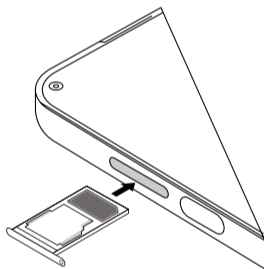
Use the SIM eject tool to open the SIM slot.

02



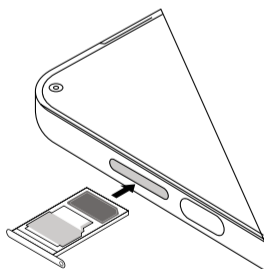
Take out the SIM card tray and insert your AXIA SIM card into SIM slot one.

03



Insert the SIM tray back into the device.

04



You can use SIM slot two (2) for a second SIM, or a micro SD card.

Safety

Please observe the following safety guidelines when using your AXIATel Encrypted Smartphone:



Operating temperature

Do not store your device at temperatures lower than -20°C or higher than 55°C , even if the device is turned off. Do not use your device at temperatures lower than -10°C or higher than 45°C .



In-vehicle use

Always stay in compliance with local traffic laws and regulations regarding mobile phone use while operating a vehicle. Do not rest your device on top of an airbag. Always secure your device while in a moving vehicle.



Airport and in-air use

Your device can safely pass through X-ray machines at airport security. While in flight, follow all posted and verbal instructions regarding safe in-air use of mobile devices.



Hazardous environments

Do not use your device in areas where a spark may ignite a fire or explosion. Follow posted signs regarding safe mobile phone use.



Use near medical devices

Your device emits electronic fields as part of normal operation. These fields may interfere with medical devices such as pacemakers. Consult with the medical device manufacturer and/or your physician regarding the safe use of your device near medical equipment.



Safe volumes

To prevent possible hearing loss, do not listen to audio on your device at high volume levels for prolonged periods of time.

Keeping your device safe

Please observe the following safety guidelines when using your AXIATel Encrypted Smartphone:



Use only a USB Type-C cable to connect and charge your AXIATel Encrypted Smartphone. The power adapter provided with your mobile device is compatible with most power outlets, and can be used globally.



Avoid exposing your AXIATel Encrypted Smartphone To liquids or overly hot heat sources. These may cause considerable damage to your device or cause the battery to explode.

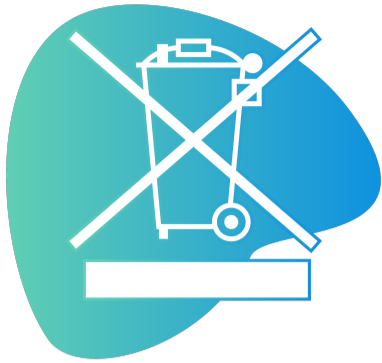


Handle your AXIATel Encrypted Smartphone with care. Dropping your device may crack the display or cause other internal damage.



Do not attempt to open the back panel or replace the battery of your AXIATel Encrypted Smartphone. Attempting to open the back panel or replacing the battery will void the warranty of your device. Repairs of this nature should be performed only by authorized repair professionals.

Correct disposal of your device



This symbol implies that your AXIATel Encrypted Smartphone and/or its battery must be disposed of separately from household waste and in compliance with local laws and regulations.

Extended & Limited Warranty

2-year extended warranties for your AXIATel NEOS X2 Smartphone can be purchased through the AXIATel website, at [AXIATel.co](https://www.axiatel.co). The 2-year extended warranty covers all hardware/software issues, including any shipping & handling; it is a complete protection. Visit [AXIATel online](https://www.axiatel.co) to stay protected by opting-in to your warranty today.

The AXIATel standard limited warranty is dependent on the original country or region of purchase and is only redeemable within the original country or region.

Unless otherwise specified, the AXIATel limited warranty covers the product's hardware components as originally supplied and does not cover, or partially covers, software, consumable items, or accessories, even if packaged or sold together with the product.

The limited warranty only covers functional defects of the product caused by workmanship or build materials.



AXIATel

For more details, please contact
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